|  |  |
| --- | --- |
| Use Case ID | 5 |
| Use Case Name | Add Appointment |
| Actors | Receptionist |
| Preconditions | 1. Receptionists should have logged into the system. 2. Receptionists should have viewed the list of appointments. |
| Postconditions | Receptionists will have the ability to add a new appointment to the waiting list. |
| Normal Flow | 1. The system will require the receptionist to enter the new appointment’s info such as the owner’s name, pet’s kind, appointment time, phone number, ...etc. 2. After filling all the required information, the system will require the receptionist to confirm the appointment. |
| Alternative Flow | In step 2 of the normal flow:   * If the receptionist wants to decline the appointment, the appointment will not be saved. |
| Exceptions | In step 2 of the normal flow:   * If any of the entered information is not valid or not compatible with its constraints, the system will decline the confirmation until all the entered information is valid. * If the appointment time is already taken, the system will decline the confirmation until the entered time is changed to another one that’s not taken. |

Activity